IPEd Mentoring Program for editors

Initiated by Canberra Society of Editors

Guidance Notes

These notes apply to all mentorships arranged anywhere in Australia or New Zealand under the oversight of IPEd, no matter what the location of the mentor or the mentee.

Reviewed January 2020

Joint Chairs, IPEd Mentoring Program standing committee as at January 2020:

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This update (v.17) for issue Jan 2020
General guidelines

Overview

The IPEd Mentoring Program for editors, originally piloted by Canberra Society of Editors, offers the opportunity for members of IPEd and the Canberra Society of Editors to improve their editing skills with professional oversight and feedback from experienced editors.

Mentoring is where one individual provides support, encouragement and advice to another, based on their knowledge and life and experience relative to the mentoring theme. It provides a two-way learning experience for both mentor and mentee, which can encourage deep satisfaction and numerous benefits in many personal, career, organisational and developmental areas.

The Mentoring Program is aimed at editors at all levels, for example:

- editors entering the profession
- editors preparing for accreditation
- people returning to the profession after time off
- editors with any level of experience who want to brush up their skills or move into a new area of editing
- editors who have accepted a job which is outside their usual area of expertise.

There are many topics that can be the subject of a mentorship. Some suggestions are on the last page of these notes.

The program brings benefits to the editing profession by increasing members’ skills, This, in turn, helps safeguard the reputation of the profession as a whole.

Mentoring, coaching, and teaching

In the context of this program, we are talking about one aspect of professional development, namely mentoring. A mentor is in a two-way mutually beneficial relationship with a mentee. A mentor aims to help the mentee to develop personally, provides advice, shares experiences and wisdom, guides the mentee to make his or her own decisions, but never does work for the mentee. A coach is engaged to provide strategies and to help the coachee to learn and develop skills for a very specific goal. A teacher imparts knowledge and skills to a student and sees that the student does the practice to develop those skills and assesses the results of the teaching at all stages.

In this program, we have used the words mentor and mentee. There may indeed be some specific goals set by the mentee and there may indeed be a need for the mentor to teach the mentee some new skills. Mentoring is often long-term, but can be arranged for short, very specific needs. There are some aspects of teaching, coaching and counselling in mentoring. However, the relationship is more that of a trusted friend and driven by the personal needs of the mentee—not imposed on the mentee.

At the end of a mentorship, we ask the mentor to assess the mentee’s progress and make any necessary recommendations for further mentoring, training, or anything else that may be of benefit to the mentee. Editing is largely a skills-based activity, so some teaching or guidance in the development of advanced editing skills and subsequent assessment of personal development in these skills is inevitable in this mentoring program.

If you would like to read more about mentoring in general, please ask us. If you have Elizabeth Manning Murphy’s book, Working words (revised edition, 2019), see page 10.
Cost

A mentorship fee, which may vary from time to time, is payable by the mentee. The
amount is always similar to what might be charged for attendance at a one-day
workshop in any editing organisation. It comprises a small administration fee and an
honorarium for the mentor, for a mentorship of any length but averaging
approximately 8 hours, exclusive of travelling time if required. This honorarium is not
seen as ‘payment’ but as a token of the commitment the mentee makes to the
mentorship. Mentoring is seen as a way of giving something back to the profession.
The fee applies to ‘a mentorship’ no matter how long or short it is; a mentorship of 2
hours may well be just as valuable as one of 8 hours or longer.

Any travelling to meet each other is at the discretion of the mentor and mentee, and
costs involved do not enter into the mentorship costing. If distance is a real problem,
the partners may wish to consider using a video conferencing service such as Skype,
Zoom or Google Hangouts for personal contact.

How it works

Experienced editors who are members of a branch of IPEd or of the Canberra Society
of Editors can act as mentors in one of three ways:

1. They will provide a mentee with a copy of a longish document for them to copy-
   edit and a shorter document for proofreading. The documents are preferably real
   examples that the mentor has previously worked on. The mentor reviews the
   mentee’s work and provides feedback and advice.

2. They will provide informal ad hoc advice, support, encouragement without it
   being based on a specific document, or on any document—perhaps advice on the
   business aspects of freelance editing.

3. They will provide a combination of the types of support described in points 1 and
   2; for example, general advice and encouragement combined with shorter
   documents to work on. Documents may also be provided by the mentee; in this
   case, the mentee should obtain any necessary permissions to use a document in
   this way, and guarantee confidentiality.

Under the program, certain rules and conditions apply to mentors and mentees, while
others govern the mentoring relationship. These are set out in broad terms on the
following pages.

The structure of the program looks like this:

Joint Chairs, IPEd Mentoring Program standing committee
   (Also known as the Program Coordinators)
       ▏
  Local (State, Territory, Branch) Coordinators
       ▏
  Mentors and Mentees

The central administrative role is undertaken by the joint chairs (who happen to be
located in Canberra) liaising with local coordinators.

The role of local coordinators is:
• to form mentoring partnerships (sometimes with help from the program’s database
  or support from the program coordinators), including informing participants of
  payment procedures
• to get feedback during and at the end of mentorships
• to report to the Program Coordinators
• to report regularly to their respective IPEd branch committees or editing societies.
We are often asked ‘How long is a mentorship?’ A mentorship can be any length but the average involves about 8 hours of a mentor’s time. It is recommended that this be spread out over several months (perhaps 3 months). If a mentee’s goals are achieved in 1 or 2 hours, the mentorship can certainly be concluded at that point, but more than the average 8 hours may require re-thinking between mentor and mentee, and may require re-negotiation if the scope of the mentorship changes and requires a lot more time than originally anticipated. The actual length of any mentorship is difficult to predict until it is under way, and some mentorships develop into friendly relationships that continue for a long time. Local coordinators and the Program Coordinators are there to help, and flexibility is key in our program.
Guidelines for mentees

**Eligibility**
You must be a financial member of IPEd or the Canberra Society of Editors at any level of membership.

**Prior training**
Before becoming a mentee, you must have had some exposure to editing—the program is not designed to teach you the basics of editing. You are normally expected to have done some work (either voluntary or paid) and have completed at least one training course or workshop that has covered the basics of copy-editing and proofreading. This training may be attendance in person or online at a workshop with your own society or another, on-the-job training in an in-house position, or any other means of learning the basics of copy-editing and proofreading, including private study. We recognise that facilities for training are not always readily available—please contact the joint chairs for further advice on training that might be available and suitable. Mentees needing to undertake training in basic copy-editing and proofreading skills should contact their local training officers, or consult local mentoring coordinators who will advise. A mentorship cannot start unless the mentee has received this basic training and acquired at least some experience.

**Application form**
To get a form, email your local coordinator via your IPEd branch or Canberra Society of Editors, or email one of the joint chairs, also known as the Program Coordinators (contact details on page 1.) When you have completed the form, send it to tedbriggs@grapevine.com.au as well as to the local coordinator named on the form or on a covering email. You will be asked to list your specific goals, experience and training, to help the local coordinator make a suitable match with a mentor.

**Payment**
You will not be required to pay the fee until a mentor has been appointed, and you have had one ‘getting to know you’ brief session with your appointed mentor. The local coordinator will send you instructions for paying once a mentor has been appointed. Funds will be paid direct into the IPEd bank account (you will receive the IPEd bank details).

**Assigning a mentor**
Your local coordinator will contact you as soon as a suitable mentor is available who has a working knowledge of your subject specialisation request. As mentors are editing professionals in their own right, it should be understood that it may take time for a mentor to become available.

**Communicating with your mentor**
Upon receiving your mentor’s contact details, make contact with him or her as soon as possible to set up an initial meeting to negotiate the process for your mentorship. As noted above, you do not pay the fee until after this first meeting.

Although face-to-face sessions are the most effective means of knowledge and skills transfer, they are not necessarily the most efficient, so mentoring may comprise a combination of emailing of MS Word documents showing changes tracked, telephone or Skype, Zoom or Google Hangouts conversations and, where necessary, face-to-face sessions. You will be responsible for printing out texts from the electronic documents supplied to you.

**Confidentiality**
By signing the application form to be a mentee you are agreeing to treat any text you will be working on as confidential, as well as any aspect of the relationship between you and your mentor.
<table>
<thead>
<tr>
<th>Mentor’s role</th>
<th>Mentors are working people and often have several projects on the go. Allow for this if mentors cannot always get back to you in good time. Your mentor is your guide and adviser, but not your teacher. Your mentor will give you feedback on practice copyediting and other tasks you agree to undertake, but will not do work for you or train you in basic copy-editing and proofreading. Your mentor will listen and help you to work out a pathway to achieving your editing goals—as the mentee, you drive the mentorship. It’s important to remember that your mentor is not there to find work for you, but will help you build your editing and related skills so that you become more confident about presenting yourself in the editing marketplace.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Honouring deadlines</td>
<td>You will agree on a deadline for any work to be submitted to your mentor. Please treat your mentor as if they were a friendly client—be considerate, and return the job on time.</td>
</tr>
<tr>
<td>Extended mentoring</td>
<td>If during the mentorship you feel that you would like more time than planned, or you would like to extend the scope of the mentorship, you should discuss this with your mentor and the local coordinator. You may be asked to pay an additional fee.</td>
</tr>
<tr>
<td>If the relationship is not working</td>
<td>If a relationship does not work out, you or your mentor should contact your local coordinator to discuss a possible re-matching.</td>
</tr>
<tr>
<td>Evaluation</td>
<td>At the end of the mentoring project your mentor will issue you with a detailed evaluation of your performance, highlighting your strengths and weaknesses and indicating possible areas for further development.</td>
</tr>
<tr>
<td>Continuing training</td>
<td>If you wish, you and your mentor can make private arrangements to enter into a training or coaching relationship at the end of the mentoring project.</td>
</tr>
<tr>
<td>Feedback forms</td>
<td>Your local coordinator will ask you and your mentor to submit written feedback on the mentorship and the mentoring program at the end of the mentoring. Likewise, your mentor will be asked to evaluate your progress in a document addressed primarily to you (see Evaluation above), but copied also to your local coordinators and to the Program Coordinators. Responses, in both cases, will be kept confidential to those concerned and the coordinators, and will only be used anonymously to assess and improve the effectiveness of the program.</td>
</tr>
<tr>
<td>Paid work</td>
<td>Completing a mentorship will improve your editing and related skills, but is not a guarantee of receiving paid assignments. Your marketing skills and, eventually, reputation will determine how successful you will be in contracting for work.</td>
</tr>
<tr>
<td>Further study</td>
<td>We recommend continuing with workshops, mentorship programs, private study or courses as far as possible as part of your professional development.</td>
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</table>
### Some frequently asked questions for mentees

<table>
<thead>
<tr>
<th>Question</th>
<th>Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Do I have to be a member of IPEd or the Canberra Society of Editors?</td>
<td>Yes.</td>
</tr>
<tr>
<td>Do I have to be a full member?</td>
<td>No.</td>
</tr>
<tr>
<td>Why do I have to pay a fee?</td>
<td>Research in similar organisations, including the Society for Editors and Proofreaders (SfEP) in the UK, Editors Association of Canada (EAC) and Professional Editors’ Guild (South Africa) has shown that charging a small fee is more likely to produce a commitment to the mentorship.</td>
</tr>
<tr>
<td>Can I use a real job as the basis of my mentorship?</td>
<td>It depends on the nature of your mentorship program. One thing to be aware of with using a real job is that you may be subject to deadlines or security strictures that make it impractical to get the most out of your mentor. It is preferable to treat your mentorship as a professional development exercise. Also it is possible that, where appropriate, your mentor will select a text for you to work on that covers a wider range of issues than a real job.</td>
</tr>
<tr>
<td>As a student or associate member, will I be eligible for full membership after being a mentee?</td>
<td>You will still have to show that you satisfy the requirements for full membership. Mentorship is not considered a stepping stone to advancement in membership status in our program.</td>
</tr>
<tr>
<td>I live outside an Australian capital city. Can I have a mentor?</td>
<td>We don’t see distance as a problem if you can use video conferencing, a phone and email—and if you’re comfortable receiving guidance through Track Changes comment notes. Some face-to-face contact is desirable in such a partnership, so either at least one personal visit or the use of a video conferencing service such as Skype, Zoom or Google Hangouts would cover that.</td>
</tr>
<tr>
<td>Will being a mentee count towards accreditation?</td>
<td>Not directly—you will still have to pass the IPEd accreditation exam to become accredited. However, being a mentee could be part of your preparation for the exam.</td>
</tr>
</tbody>
</table>
# Guidelines for mentors

## Who can be a mentor?

The program needs editors who are members of IPEd or the Canberra Society of Editors, at any level of membership, prepared to share their knowledge and skills, to become mentors to other members. Mentors do not have to be AEs or DEs—just members who feel passionate about helping other editors achieve their full potential.

## Mentoring workshops

Mentoring means different things to different people. Our program is based on the classic meaning of ‘mentor’, so mentors and prospective mentors are asked to attend at least one Mentoring Workshop before beginning their first matching with a mentee, or as soon as possible after the start of that matching. The workshop is free and workshops are arranged in Canberra and all state capitals of Australia as required. Attendance in person is ideal, but attendance by video conference can often be arranged. The workshop lasts for approximately two hours, including refreshments for those attending in person. It is designed to clarify the difference between mentoring and other forms of professional development. It helps to build communication strategies for guiding and encouraging mentees so that they are helped to achieve their goals. It includes open discussion of aspects of mentoring, and a variety of illustrative case studies. Mentoring workshops are open to mentors, prospective mentors, mentees and anyone else interested in becoming eligible to participate in the program.

## How to register

To register as a mentor, you will need to complete a registration form on which you provide details of your work experience, training and qualifications.

To get a form, email your local coordinator via your IPEd branch website or the Canberra Society of Editors website, or email one of the joint chairs, also known as the Program Coordinators (contact details on page 1).

You will be asked to list your specific skills, experience and training, to help the local coordinator make a suitable match with a mentee. You will also be asked to say what areas of editing expertise you are prepared to mentor in and what areas you don’t wish to mentor in.

When you have completed the form, send it to tedbriggs@grapevine.com.au as well as to the local coordinator named on the form or on a covering email.

## Honorarium

The IPEd Financial Officer will email you to tell you how to claim your honorarium.

## Register of mentors

Once you have registered, your name will go on a database of mentors from which recommendations will be submitted to potential mentees.

You will be listed as an ‘active’ mentor unless you ask to have a break from mentoring—in that event, you will then be listed as ‘inactive’. You may ask to be removed entirely from the database at any time.

## Availability

You may determine your availability according to your circumstances. Contact your local coordinator to have database records altered.
### Selecting texts for mentoring

Since one of the key ways in which mentees can have their knowledge and skills assessed is by working on a document you have already edited, you should retain a selection of manuscripts you have worked on as model exercises, as well as unedited originals for mentees to work on. You should provide a detailed brief and indicate whether an existing style sheet and the Track Changes function should be used.

Note that you should get permission from your original client to use the text in this way. Please remind mentees to treat the text they will be working on as confidential.

Not every mentoring project will involve working on a document—some mentorships may be more about general advice, encouragement and support, or about making the move to freelancing. Some mentorships may involve working on a document provided by the mentee; in this case, the mentee should obtain any necessary permissions to use the document in this way, and guarantee confidentiality.

### Evaluation

At the end of a mentoring project, you are required to issue your mentee with a detailed evaluation of their performance, highlighting their strengths and weaknesses, and indicating possible areas for further development.

The mentee is free to discuss this evaluation with the local coordinator who may also discuss it with the joint chairs—in confidence.

### Further development

Having assessed your mentees, you may recommend that mentees undertake further supervised work, based on an objective assessment that mentees are not ready to take on professional work independently. The further project may be supervised by you or by a new mentor.

### From mentorship to training

If you wish, you and your mentee can make private arrangements to enter into a training or coaching relationship at the end of the mentoring project.

### Feedback forms

Your local coordinator will issue both you and your mentee with a feedback form at the end of your mentorships. Responses will be kept confidential and will only be used anonymously to assess and improve the effectiveness of the program.

### Are there any limits to what the mentor and mentee can discuss?

No. Often the mentee just wants encouragement, so a prime qualification for being a mentor would be the ability to listen. And just as the mentee should meet any deadlines for work such as copyediting practice, as a mentor you should discuss timeframes for such practice and be prepared to allocate sufficient time to be a reliable guide to your mentee.

### If the relationship is not working

If a relationship does not work out, you or your mentee should contact the local coordinator to discuss a possible re-matching.
### Some frequently asked questions for mentors

<table>
<thead>
<tr>
<th>Question</th>
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<tbody>
<tr>
<td><strong>Do I have to be a senior member to be a mentor?</strong></td>
<td>Not necessarily. You do have to be a member, at any level, of IPEd or of the Canberra Society of Editors, and the better your qualifications and experience, the more you will probably be able to give to the program and your mentees. Most mentors will probably be more experienced than their mentees, but younger and newer members may have skills they are willing to share in areas that older members may not have, such as relevant computer technology.</td>
</tr>
<tr>
<td><strong>Can I mentor more than one mentee at the same time?</strong></td>
<td>Yes, if you can keep them apart in your mind. In fact, in certain circumstances, it may be feasible to arrange for mentees with a mutual interest to share mentoring sessions. This must be subject to the program’s confidentiality guidelines. In some programs where such an arrangement has occurred, the mentees concerned sometimes glean a lot from each other as well as from the mentor. Occasional short meetings of two or more mentees with their mentor can provide useful cross-fertilisation of ideas all round if controlled carefully.</td>
</tr>
<tr>
<td><strong>I don’t live in an Australian city. Can I be a mentor?</strong></td>
<td>We don’t see distance as a problem if you can use Skype, a phone and email—and if you’re comfortable giving guidance through Track Changes comment notes. Some face-to-face contact is desirable in such a partnership, so either at least one personal visit or the use of Skype, Zoom or Google Hangouts would cover that.</td>
</tr>
<tr>
<td><strong>What do I do if I have a conflict of interest?</strong></td>
<td>There shouldn’t be any ‘conflict of interest’ situation in an editing mentorship, and if one existed, it would only be for the mentor. If, for example, you find yourself in the middle of mentoring a mentee in preparation for the IPEd Accreditation Exam, and you are asked to be a marker for the upcoming exam, there could be conflict of interest and you would be wise to withdraw from the mentorship because you may have access to the exam questions. We don’t see any problem with mentoring in other aspects of editing or related business matters. Nor do we see any problem with any mentor (other than an exam marker or question setter) mentoring someone in preparation for the next exam. Please consult the Program Coordinators if you would like to discuss this further.</td>
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</tbody>
</table>
Possible topics for mentoring

The joint chairs have been asked what topics can be covered in a mentoring program. As indicated earlier in these guidance notes, no topic is out of bounds—it is a matter for agreement between the mentee and the mentor. The local coordinator needs to know from the mentee what topic he or she wishes to be mentored in, and a suitable and willing mentor will then be sought. However, below is a list of topics that have been covered in our pilot program and suggested in discussions. It is not exhaustive, and mentees are free to seek mentoring in any area of practical editing or related topics.

- Advancing copy-editing skills using Track Changes
- Reviewing proofreading skills using manually inserted standard proofreading marks
- Substantive editing
- Specific fiction or non-fiction editing
- Specialist editing, for example: academic (theses and journal articles), scientific, legal, music, non-native English, children’s literature, material for websites
- Guidance in aspects of English grammar
- Developing an entry for an editing association’s freelance register
- Aspects of running a freelance editing business: reference library; office equipment; documentation—quoting for jobs, invoicing; client relations; ethical considerations; insurance including professional indemnity
- Returning to editing after a long break
- Guidance in editing in an area new to you
- Guidance in preparation for an upcoming accreditation examination
- Help with preparation of style sheets
- Referencing and citation styles in various environments; use of EndNote™ and other aids
- Guidance in responses to publishing houses’ questionnaires and other documentation
- Using other editing aids such as PerfectIt™
- Guidance in use of style manuals including the Australian Style manual, Chicago manual of style, APA publication manual and others
- Guidance in all aspects of relevant technology, including tools for layout of documents
- Making use of social media including chat rooms for editors.